When a customer or any other person visits our website at **www.ambankiowa.com**, we may obtain certain information. The information we collect is subject to all of the safeguards we have described in our Privacy Policy, and is also subject to the following guidelines.

Collection and Use

We collect information from visitors to our website in two ways: general information that we gather from your PC and specific information that you choose to provide us. As a general policy, we do not automatically store or collect specific personal information concerning visitors to our website.

We will, collect and store general information such as

- The name of the domain from which you access the internet (example aol.com or msn.com)
- The Internet address of the website from which you linked directly to our site, if any
- The type of web browser you are using
- •The date and time you access our site
- If you choose to provide us with additional information about yourself by applying for a specific product or otherwise providing information to us, we will retain and use that information in accordance with our Privacy Principles.

Browsers

We use strong encryption technology to protect the privacy of personal information supplied to us or accessed through the American State Bank's Internet banking service.

Cookies

To provide you with better service and quicker access to the sections of our website of interest to you, we may use a "cookie". A cookie is a small bit of information given to your browser by a web site, which can later be retrieved. A cookie is a way for a website to recognize whether or not you have visited the site before. We use cookies for administrative purposes, such as where we store a password, or where you are able to customize the information you see. None will contain information that will enable anyone to contact you via telephone or email.

** We recommend that you complete your online transactions and log off before surfing to other sites. We also suggest that you do not surf to other sites during your online banking session.

Email

We preserve the content of your email, your email address and our response so that we can better serve you. Depending on the content of your email, we may be required by existing laws and regulations to keep this information. If you send email to us, please remember that email is not secure against interception.

If your email contains information that is very sensitive or includes personal information such as account numbers, credit card numbers or your social security number, you may wish to consider sending this information to us in another way.